

The Non-Handyman's Guide to SBHC excellence



What can my SBHC program do to improve clinic efficiency?

- Assign providers adequate clinical time for patient care
- Reassign any non-clinical provider activities (registration, health history, assessments, vital signs) to support staff
- Prepare a head of time for next day appointment
- Develop scheduling protocols for same day appointments
- Use text messaging for screening tools



How can my SBHC program improve obtaining consent forms?

- Obtain consent at registration
- Put consent form in student registration packet
- Host a table at open parent night



What can my SBHC do to create strong school partnerships?

- **Create buy-in, support and promotion of your SBHC from school board members, district staff, school administration, and staff. Proven strategies for accomplishing this include:**
 - Give members of the school administration, staff and students a voice in SBHC operational decisions by asking them to join the SBHC advisory group
 - Offer employee wellness services and activities to school staff
 - Reach out routinely to school administrators, teachers and other staff to inform them about the SBHC services, share how SBHC services support the academic goals of their students
 - Interact frequently with school staff formally and informally to build their confidence with the SBHC
 - Utilize patient satisfaction survey as a guide to assist you with areas you are lacking
 - Increase your visibility by participating actively on school wide committees that address student health, wellness and safety issues
 - Collaborate with student councils to promote services being offered at the SBHC
 - Build a relationship with the athletic trainer to obtain sports physicals referrals